

Old Lyme Area Cable Advisory Council
13 January 2011, 7:30pm
Old Lyme Town Hall, Meeting Hall
Minutes

Attending: Peter Sielman, Pam Munro, Robin Purcell, Russ Gomes, Cathy Frank;
John Bairos and Lynn Perry from Comcast; Tim Devlin
Absent: Sue McKinlay

Chair Peter Sielman called the meeting to order at 7:45pm.

A motion was made by Russ Gomes, seconded by Robin Purcell to approve the minutes of the meeting of October 19, 2010. Motion passed.

John Bairos presented a Comcast Report, announcing that new channels have been added (CP4u) and some names have changed (Discovery Kids is now The Hub and Discovery Health is OWN - the Oprah Winfrey Network). He distributed a new price information sheet. In response to a question, John indicated that suggestions may be made to Comcast at any time - no special mechanism is in place nor is one needed.

Lynn Perry reported on public access use. There are 11 trained and certified new access users at the Old Lyme Studio and studio usage (based on public access programming) is at 60%. In 2010, camera equipment was checked out by users 41 times - an average of nearly once per week.

Tim Devlin, who tapes student athletic activities for public access, raised the issue of attracting additional volunteers to tape student events. Because an audio visual class is not part of the LOLHS curriculum, students themselves do not have an academic incentive to volunteer. He would like to see parents encouraged to sign up for training and to volunteer to tape additional activities.

Members discussed ways the Council can provide information to prospective volunteers. One way may be to publicize the names of people currently taping public access programs. Lynn Perry will request permission from current users to publish their names.

Pam Munro raised the topic of program conflicts on Channel 12, the access channel for education that is also the government channel for Salem.

Robin Purcell presented a Treasurer's Report. Balance in all accounts is \$18,545.12.

Cathy Frank reported that the 2010 Annual Report for the Old Lyme Council has been filed with the DPUC. Minutes of meetings and an annual financial report are required. Reports are due January 31, 2011.

In Peter's Report on Statewide Video Council activities, he indicated that the current Chair is stepping down and has asked Peter to be chair. Peter is willing to chair the Statewide Council only if the Council has a plan of action and its members are willing to

work toward accomplishing goals. Peter has previously stated that he believes the adoption of quality standards should be a priority.

Pam asked if every state has a statewide council, suggesting that the New England councils may be able to work together to leverage a regional standard.

Scholarship application information has been submitted by Pam and Cathy to the public high schools serving our member towns. In addition, a news release was published alerting private high school students to the scholarship. Decisions regarding scholarship awards will be made at the April meeting. The scholarship program will be evaluated after this second year.

Dates on 2009 forms have been changed for the Municipal Grant Program for 2010-2011. After discussion, it was agreed that Cathy will send information about the program to all member towns. In its deliberations, the Council may give initial consideration to those towns not previously awarded grants. Salem & Old Lyme received grants last year.

Members continued a discussion of possible Public Access Promotion. Lynn said that some other Councils have planned Open Houses as user appreciation events and a way to attract new users. Members agreed that press releases should be sent to town newsletters listing current programs and users. Lynn will provide language from Comcast press releases as a guide.

Tim Devlin will look into taping a commercial that would air on public access channels to attract new users.

Sue McKinlay has not yet confirmed that the April meeting can take place at the Public Access Studio in Hale Ray High School. Cathy will follow up.

A motion was made by Pam to adjourn at 8:57pm.

Cathy Frank
1/21/11

2011 Meeting Schedule

Meetings take place at 7:30pm unless otherwise indicated.

January 13, Old Lyme Town Hall

April 14, East Haddam (Hale-Ray) Public Access Studio *to be confirmed*

July 14, Lyme Town Hall

October 13, Salem Town Offices

OLD LYME AREA CABLE ADVISORY COUNCIL

In June 2009, the Cable Advisory Council representing the Towns of East Haddam, Haddam Neck, Lyme, Old Lyme and Salem voted to use a designated portion of its funds to subsidize capital and equipment costs related to producing and procuring public, educational and governmental programming, as well as scholarships and projects that encourage community access.

An application form for the grant funding described above is attached. Applications for scholarships and grants will be judged based on merit and awarded in a timely fashion. Grants will be provided as reimbursement(s).

For the calendar year 2011, only one grant application will be considered from each of the communities served by the Advisory Council. Applicants may request reimbursement for expenses incurred during the 2011 calendar year if the grant criteria are met.

Schools should submit all funding requests through the First Selectman of their town. Please note that funding for educational and governmental programs is also available through the DPUC's PEGPETIA Grant program. Information about that program may be found online at <http://www.ct.gov/dpuc/site/default.asp>.

If you have questions about the application, please contact: Peter Sielman, Old Lyme Area Cable Advisory Council Chairman, 860 859-3848, or apsielman@comcast.net.

Applications should be submitted electronically to apsielman@comcast.net or mailed to 369 West Road, Salem, CT 06420. The deadline for receipt of grant applications is April 14, 2011.

OLD LYME AREA CABLE ADVISORY COUNCIL
GRANT PROGRAM APPLICATION

DATE: _____
TOWN: _____
ADDRESS: _____

CONTACT NAME/TITLE: _____
CONTACT PHONE NUMBER: _____
E-MAIL ADDRESS: _____

AMOUNT REQUESTED (\$) _____

SIGNATURE _____

Briefly DESCRIBE THE SPECIFIC ACTIVITY OR PROJECT FOR WHICH THE FUNDS ARE REQUESTED:

WHAT ARE THE ITEMIZED COSTS OF IMPLEMENTING THE PROJECT?

HOW WILL THIS PROJECT BENEFIT YOUR COMMUNITY?

Grantees must submit proof of funds expended for the project or activity identified in the grant application before December 30, 2011 in order to receive reimbursement. Applications may be submitted electronically to: apsielman@comcast.net or mailed to: 369 West Road, Salem, CT 06420.
The deadline for receipt of grant applications is April 14, 2011.

COMCAST Price Information for East Haddam, Haddam Neck, Lyme, Old Lyme & Salem, CT

Dear Valued Customer:

At Comcast, we are committed to continually adding value for all of our customers by offering the best in programming, including crisp digital picture and sound on all your TVs, the widest selection of On Demand and High-Definition programming, the fastest high-speed Internet, and a variety of innovative digital voice features. Today, our fiber-optic network is more advanced and stronger than ever and delivers a powerful selection of services you've come to enjoy.

For your information enclosed is a complete listing of all our products and services along with a channel lineup for our video service product. Please note that effective March 1, 2011, a new subscription to any of the Digital Preferred services, including Digital Premier, will require a subscription to Digital Starter.

We're always looking for ways to give our customers more value, that's why we recently launched XFINITY TV online, available at no additional cost to Comcast digital customers! XFINITY TV is now available as an online destination offering a combination of top video entertainment choices along with new ways to find, manage and personalize viewing options. Customers with a digital subscription can visit XFINITY TV, www.xfinityTV.com, sign-in with their Comcast ID and password, and watch their favorite shows at no additional charge. XFINITY Internet service is not required to access this site.

We look forward to bringing you more product enhancements and new services in 2011! Thank you for being an XFINITY customer.

DIGITAL TV Prices ¹	Current Price
East Haddam, Haddam Neck, Lyme, Old Lyme & Salem, CT	
Basic Service ³	\$17.00
Expanded Basic Service ²	\$45.95
DIGITAL ECONOMY ¹² (With other service.)	\$29.95
DIGITAL ECONOMY ¹²	\$39.95
DIGITAL STARTER ⁴	\$62.95
Franchise Related Cost ⁵	\$ 0.66

XFINITY TV Digital Value Packages ^{6,7}	
Includes: Access to On Demand with AnyRoom [®] On Demand, Interactive Program Guide, Digital PPV, and Over 44 channels of music. (Effective March 1, 2011, new subscriptions to the following services will also require a subscription to Digital Starter.)	
Digital Preferred	\$16.95
Digital Preferred plus one premium Any ONE Premium Pack Choice	\$31.45
Digital Preferred Plus HBO & Starz Premium Packs	\$42.45
Digital Preferred plus two premiums Any TWO Premium Pack Choices	\$42.45
Digital Premier Cinemax, HBO, Showtime and Starz Premium Pack Choices and Sports Entertainment Pack	\$56.45

On Demand/IN DEMAND PPV ^{1,9}	Current Price
General Entertainment Programming ⁹	FREE
AnyRoom [®] On Demand	FREE
Start watching an On Demand program in one room and finish watching in another room using your On Demand Saved Programs folder. Check out www.xfinity.com for more details.	
HBO, Cinemax, Showtime, TMC, Starz	Access included with Digital Premium Pack subscription only.
Playboy	Access included with Playboy subscription only.
New Released Movies	\$4.99/Movie
Library Movies	\$2.99/Movie
High-Definition Movies	\$5.99/Movie
Adult Programming	\$9.99/Movie – \$13.99/Movie
IFC In Theaters	\$6.99/Movie
Yearly Subscription Content: Howard Stern	\$119.99
Monthly Subscription Content	
WWE Classics	\$ 7.99
Howard Stern	\$10.99
Bollywood Hits	\$12.99
Too Much for TV	\$14.99
Filipino	\$ 7.99
Disney Family Movies	\$ 5.99
here!	\$ 7.99
Live Sports Events & Concerts	Prices Vary By Event

DIGITAL TV Services ¹

Current Price

Digital Economy ¹²	\$ 39.95
Digital Economy ¹²	\$ 29.95
With XFINITY Internet and/or XFINITY Voice	
Sports Entertainment Pack ⁶	\$ 7.95
Family Tier ¹³	\$ 14.95
XFINITY TV Digital Premium Pack Choices ⁸	
HBO Premium Pack	\$ 19.95
Includes: HBO, HBO2, HBO Family, HBO Signature, HBO On Demand & HBO HD.	
Cinemax Premium Pack	\$ 19.95
Includes: Cinemax, MoreMax, Cinemax On Demand & Cinemax HD.	
Starz Premium Pack	\$ 19.95
Includes: Starz, Starz Edge, Starz On Demand & Starz HD.	
Showtime Premium Pack	\$ 19.95
Includes: Showtime, Showtime 2, Showtime Extreme, Showtime Showcase, Flix, Showtime On Demand, Showtime HD & Showtime 2 HD.	
The Movie Channel Premium Pack	\$ 19.95
Includes: The Movie Channel, TMC Xtra, The Movie Channel On Demand and TMC HD.	
Playboy Channel ⁸	\$ 19.95
Includes: 24-hour adult programming & Playboy On Demand. Parental control options are available. Not available as part of any other package.	
International Channels ⁸	
ART (Arabic)	\$ 12.95
Rai Italia (Italian)	\$ 9.95
RTN (Russian)	\$ 14.95
SPT (Portuguese)	\$ 9.95
TV Globo (Brazilian)	\$ 19.95
TV Polonia (Polish)	\$ 17.95
Zee TV (South Asian)	\$ 14.95
Digital Video Recorder Service ¹⁰	\$ 7.00
HD Technology Fee (whole house) is required at an additional charge of \$7.95.	
Digital Additional Outlet Service Charge (with Set-Top Box) ¹¹	\$ 7.95
Charge for digital content on an additional outlet.	
HD Technology Fee (whole house) ¹⁴	\$ 7.95

DIGITAL TV Services ¹ (continued)

- The minimum level of Digital TV service you may purchase is BASIC SERVICE. You must purchase BASIC SERVICE to subscribe to any other video service offered by Comcast. Franchise Related Costs are applicable with the purchase of Basic Service. Service, programming and equipment are subject to availability. All pricing, programming and channel locations are subject to change. Prices do not include state or local taxes, franchise fees or FCC fees. Please call 1-800-XFINITY for further information. The purchase of premium channels, packages and digital services (including iN DEMAND, Pay-Per-View and On Demand) requires the appropriate equipment. ©2010 Comcast. All Rights Reserved.
- Expanded Basic Service is only available as a component of Digital Starter.
- A set-top box may not be necessary to view Basic Service. Please visit www.xfinity.com or call 1-800-XFINITY for further information.
- Digital Starter includes Basic Service, Expanded Basic Service, Digital Starter content, Interactive Program Guide, Music Choice[®] and limited On Demand content and a digital set-top box and remote control, or a CableCARD on the primary outlet. A Digital Additional Outlet Service Charge may be applicable for additional outlets. If you wish to upgrade to High-Definition, the HD Technology Fee is applicable.
- Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- Digital capable equipment is required to view these services. Prices do not include a digital set-top box and remote control. Certain restrictions apply. Service subject to availability. High-Definition capable equipment and a subscription to the corresponding package are required to receive high-definition channels. If you wish to upgrade to High-Definition, the HD Technology Fee is applicable.
- A minimum level of Digital Starter is required to receive these channels.
- Digital capable equipment, or high-definition capable equipment for high-definition channels, is required to view these services.
- Access to On Demand General Entertainment Programming is based upon Digital Package subscription level. Call 1-800-XFINITY for further information.
- Set-Top Box with Digital Video Recorder capabilities is required. DVR recording times are limited. On Demand programs can not be recorded with DVR service. Prior to obtaining a DVR from Comcast, additional documentation or a credit verification may be necessary.
- Applicable with a subscription to any level of digital service. Price includes a digital set-top box and remote.
- Digital Economy includes Basic Service, Digital Economy video content and a digital set-top box and remote control, or a CableCARD on the primary outlet. A Digital Additional Outlet Service Charge may be applicable for additional outlets. If you wish to upgrade to High-Definition, the HD Technology Fee is applicable.
- Family Tier is available to customers who subscribe to Basic Service only. Family Tier requires a digital set-top box and remote control, or CableCARD, billed in addition to the Family Tier price. Music Choice[®] and On Demand are not available with this service. Family Tier cannot be combined with any other XFINITY TV package. Premium channels are available at an additional cost. A Digital Additional Outlet Service charge is applicable for additional outlets.
- Fee for providing all outlets in the home with HD technology. Applicable to the first outlet in the home with HD Equipment. Depending on service level, an additional Digital set-top box fee or Digital Additional Outlet Service Charge applies.

XFINITY BUNDLE PACKAGES TV, Internet and Voice

Current Price

Starter XF Triple Play \$129.99/mo.

- SurePrice monthly price for this bundle is \$114.99
- Standard monthly price for this bundle is \$129.99

Includes: Digital Starter video service with one digital set-top box and remote control, XFINITY Internet Performance Service and XFINITY Voice Comcast Unlimited®.

Preferred XF Triple Play \$139.99/mo.

- SurePrice monthly price for this bundle is \$124.99
- Standard monthly price for this bundle is \$139.99

Includes: Digital Starter and Digital Preferred video service with one digital set-top box and remote control, XFINITY Internet Performance Service and XFINITY Voice Comcast Unlimited®.

HD Preferred XF Triple Play \$149.99/mo.

- SurePrice monthly price for this bundle is \$134.99
- Standard monthly price for this bundle is \$149.99

Includes: Digital Starter and Digital Preferred video service, HD Technology Fee, one HD digital set-top box and remote control, Starz®, XFINITY Internet Performance Service and XFINITY Voice Comcast Unlimited®.

HD Preferred Plus XF Triple Play \$169.99/mo.

- SurePrice monthly price for this bundle is \$154.99
- Standard monthly price for this bundle is \$169.99

Includes: Digital Starter and Digital Preferred video service, HD Technology Fee, one HD digital set-top box and remote control, HBO®, Starz®, XFINITY Internet Blast!® Service and XFINITY Voice Comcast Unlimited®.

HD Premier XF Triple Play \$199.99/mo.

- SurePrice monthly price for this bundle is \$174.99
- Standard monthly price for this bundle is \$199.99

Includes: Digital Starter, Digital Preferred and Digital Premier video service, HD Technology Fee, a HD/DVR set-top box and remote control for your primary outlet, HBO®, Showtime®, Starz®, Cinemax® and the Sports Entertainment Package, XFINITY Internet Blast!® Service and XFINITY Voice Comcast Unlimited®.

Please call for restrictions and complete details about service, price and equipment. SurePrice is only available to customers that have had XF Triple Play 12 month promotional packages. Prices, services and features subject to change. Unless otherwise specified, prices shown are the monthly charge for the corresponding package. Prices exclude modem rental, installation, applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, other state or local fees or other applicable charges (e.g. per-call toll or international charges and activation charges). Service subject to Comcast's standard terms and conditions of service. All trademarks are the property of their respective owners. All rights reserved.

INSTALLATION, SERVICE & EQUIPMENT ¹

Current Price

Installation Charges (one-time charges):

Installation of cable (unwired, primary outlet only)	\$46.00
Reinstallation of cable ³ (pre-wired, primary outlet only)	\$31.95
Installation of each Additional Outlet at time of initial installation or reinstallation	\$17.50
Activation of each Additional Outlet at time of initial installation or reinstallation	\$10.00
Installation of each Additional Outlet at any other time	\$27.50
Activation of each Additional Outlet at any other time	\$18.00
Relocation of an existing cable outlet	\$20.00
Connection of VCR/DVD at initial installation	\$ 7.95
Connection of VCR/DVD at any other time	\$14.50
Install Closed Caption Device	N/C

Service Charges & Transaction Fees (one-time charges):

Returned check fee	\$20.00
Late Fee (on overdue account balance)	8% Per Year
Name Change Fee	\$10.00
Home Collection Charge	\$15.00
Convenience Fee ²	\$ 4.00
Office reactivation for XFINITY Internet ³	\$ 5.00
Office reactivation for XFINITY Voice ³	\$ 5.00
Office reactivation for XFINITY TV ³	\$ 5.00
Change of service or digital upgrade (via computer)	\$ 1.99
Change of service downgrade (requiring a visit)	\$10.00
Digital Service or High-Definition Upgrade (requiring a visit)	\$16.00
Hourly Service Charge ⁴ (1/2 hour minimum)	\$32.00
Customer Trouble Call (requiring a visit)	\$29.50
Customer Self-Installation Kit (SIK) ⁶ (one product)	\$15.00
Customer Self-Installation Kit (SIK) ⁶ (multiple products)	\$30.00
SIK Shipping & Handling (standard)	\$ 9.95
SIK Shipping & Handling (priority)	\$29.95
Shipping & Handling - Remotes (separate ship)	\$ 5.95

Equipment Charges (each):

Unreturned or damaged equipment	Replacement Cost
Home amplifier purchase	\$20.00

Monthly Charges:

Basic Service Only Set-Top Box	\$ 1.10
Basic Service Only High-Definition Set-Top Box	\$ 2.25
Digital Set-Top Box ⁵	\$ 1.70
CableCARD	N/C
CableCARD (additional cards, same device)	\$ 1.50
Remote Control	\$ 0.25
Service Protection Plan (covers all products)	\$ 3.30
TV Guide SM Weekly Magazine (mailed to your home)	\$ 4.20

- 1 Commercial and premium installations are not included with these fees and charges. Depending on levels of service or programming received, additional charges for equipment, time and materials may apply. Prices do not include federal, state and local taxes, FCC user and franchise fees and related costs. HDTV capable set-top box only available to customers with an HDTV capable television set (not provided by Comcast). Certain restrictions apply. HDTV signal subject to availability.
- 2 A Convenience Fee will be charged for any payment made by phone with a Customer Care Representative.
- 3 If you reconnect any or all of the services after a disconnection for non-payment, in addition to any other charges that you may owe, Comcast will impose either a reactivation charge if a visit to your residence is not required or a reinstallation charge if a visit to your residence is required.
- 4 Charge related to custom work performed outside the scope of a normal installation or Trouble Call.
- 5 Not applicable to customers who subscribe to a service package that includes equipment.
- 6 Activation and shipping & handling charges are additional. Equipment included with Self-Installation Kit remains the property of Comcast and is subject to Comcast's regular charges.

XFINITY Voice

Current Price

Calling Plans

Comcast Unlimited®

- Unlimited nationwide direct-dial calling from your home phone including calls to Canada, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and Saipan/N. Mariana Islands.

- 12 popular calling features plus voice mail.

XFINITY Voice	\$44.95/mo.
XFINITY Voice with XFINITY TV and XFINITY Internet	\$39.95/mo.
Additional Lines without Calling Features	\$11.95/mo.
Additional Lines with Calling Features	\$21.95/mo.

Local With More®

- Unlimited local direct-dial calling from your home phone, plus nationwide long distance for just 5 cents per minute. Visit comcast.com/callingarea to view the cities and phone numbers within your Local Calling Area.
- 12 popular calling features.

XFINITY Voice	\$34.95/mo.
XFINITY Voice with XFINITY TV and/or XFINITY Internet	\$24.95/mo.
Comcast Enhanced Voice Mail	\$ 3.95/mo.
Additional Lines without Calling Features	\$11.95/mo.
Additional Lines with Calling Features	\$21.95/mo.

International Calling Plans

- 100 minutes per month to call Asia, Latin America, Mexico or Western Europe.
- 300 minutes to call 100 countries with the Worldwide plan.

Carefree Minutes® Asia* 100	\$ 4.95/mo.
Carefree Minutes® Latin America* 100	\$ 9.95/mo.
Carefree Minutes® Mexico* 100	\$ 4.95/mo.
Carefree Minutes® Western Europe* 100	\$ 4.95/mo.
Carefree Minutes® Worldwide* 300	\$14.95/mo.

* May not be available in all areas.

Monthly Service Charges

Modem Lease Fee	\$ 5.00/mo.
Modem Lease Fee (3 to 4 phone lines)	\$ 5.50/mo.

Directory Assistance (per call)

Directory Assistance (limit 3 listings per call)	\$ 1.50
Directory Assistance with Call Completion	\$ 2.00
International Directory Assistance (limit 1 listing per call)	\$ 4.99

Operator Services (per call)

Operator-Handled Call	\$ 2.49
Usage for Operator-Handled Call — per minute	\$ 0.12
International Operator Services	\$ 4.99

Equipment Replacement Charges

Modem Replacement Docsis 2.0 (1 to 2 lines)	\$70.00
Modem Replacement Docsis 3.0 (1 to 2 lines)	\$110.00
Modem Replacement (3 to 4 lines)	\$120.00

Other Charges

XFINITY Voice Activation Fee (one-time charge only)	\$29.95
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Additional fees, charges, and surcharges may apply. For a complete listing of country-specific usage rates, local Directory Listing rates, all fees, charges, and surcharges, including charges for the installation or change of service, please visit our website at comcast.com/cdv/termsofservice or call 1-800-XFINITY.

Services may not be available in all areas. If service is combined with XFINITY Internet, a single modem lease fee, at the highest rate, will apply. Service is for residential customers only. Multiproduct discounts for Unlimited Package require continuous subscription to all specified XFINITY products. Prices shown do not include federal, state, or local regulatory fees, taxes, or surcharges; our Regulatory Recovery Fee, which is not a tax or government mandate; or other applicable charges (e.g., per-call charges, operator service calls, installation, maintenance, or repair charges). Other restrictions apply. Please visit comcast.com/cdv/termsofservice for additional information or contact us at 1-800-XFINITY (1-800-934-6489).

XFINITY Internet

Current Price

105 Mbps XFINITY Internet Extreme 105	\$199.95/mo.
50 Mbps XFINITY Internet Extreme 50	\$116.95/mo.
50 Mbps XFINITY Internet Extreme 50 for XFINITY TV or XFINITY Voice Customers	\$99.95/mo.
20 Mbps XFINITY Internet Blast!®	\$69.95/mo.
20 Mbps XFINITY Internet Blast!® for XFINITY TV or XFINITY Voice Customers	\$54.95/mo.
Above packages get download speeds up to 25 Mbps with PowerBoost®	
12 Mbps XFINITY Internet Performance Service	\$59.95/mo.
12 Mbps XFINITY Internet Performance Service for XFINITY TV or XFINITY Voice Customers	\$44.95/mo.
Above packages get download speeds up to 15 Mbps with PowerBoost®	
1.5 Mbps XFINITY Internet Economy Service	\$41.95/mo.
1.5 Mbps XFINITY Internet Economy Service for XFINITY TV or XFINITY Voice Customers	\$26.95/mo.
Modem Lease	\$ 5.00/mo.
Comcast Home Networking with N technology	N/C
Premium Installation (one-time charge only)	\$99.95
Extreme 105 Premium Installation (one-time charge only)	\$249.00
Professional Home Networking Installation (up to 5 devices)	\$149.97

Restrictions apply. Some services not available in all areas. Limited to residential customers. Subject to Comcast standard terms and conditions of service. Prices do not include taxes and fees. Installation prices are for standard installation only. Custom installation charges are additional. Speeds stated are for downloads only. Many factors affect speed. Actual speeds vary and are not guaranteed. PowerBoost® provides bursts of download and upload speeds for the first 10MB and 5MB, respectively for 12.0 Mbps service, and for the first 20MB and 10MB, respectively for 20.0 Mbps service. Prices are subject to change. Compatible Wireless cards are required for additional connections beyond the first computer. Comcast Certified Home Networking Device required. Additional equipment may be required. For more information, please call Comcast at 1-800-XFINITY (1-800-934-6489).

XFINITY Internet 2go™

Actual price dependent on other XFINITY services subscribed to, if any.
(3G/4G service may not be available in all areas)

Monthly Service Charges:

Fast Pack — XFINITY Internet Performance Service & XFINITY Internet 2go

Metro 4G	\$84.95
Nationwide 3G (2GB Usage Allowance)	\$84.95
Nationwide 3G (4GB Usage Allowance)	\$94.95
Nationwide Preferred 3G/4G Service ¹	\$99.95

XFINITY Internet 2go (for XFINITY Internet Economy Service and non-XFINITY Internet customers)

Metro 4G	\$60.00
Nationwide 3G (2GB Usage Allowance)	\$60.00
Nationwide 3G (4GB Usage Allowance)	\$70.00
Nationwide Preferred 3G/4G Service ¹	\$75.00

XFINITY Internet 2go (for XFINITY Internet Performance Service and above customers)

Metro 4G	\$40.00
Nationwide 3G (2GB Usage Allowance)	\$40.00
Nationwide 3G (4GB Usage Allowance)	\$50.00
Nationwide Preferred 3G/4G Service ¹	\$55.00

Equipment Purchase:

3G Mobile Broadband Device ²	\$125.00
4G Mobile Broadband Device ²	\$125.00
4G/3G Mobile Broadband Device ²	\$125.00
3G Mobile Hotspot Device ²	\$125.00
Mobile Hotspot Device	\$125.00

XFINITY Internet 2go™ (continued)

Current Price

Usage Charges:

3G Overage ³	\$.05/MB
Domestic 3G Roaming (above 100MB/mo.)	\$.10/MB
International 3G Roaming	
Canada	\$.10/5MB
Other countries where service is available	\$.20/5MB

Unreturned Equipment Charges	Replacement Cost
Activation Fee (one-time charge only) ⁴	\$49.00
Mobile Broadband Device Protection Plan	\$ 4.99

- 1 5GB Usage Allowance for 3G portion only. No Usage Allowance limit for 4G service.
- 2 With one year agreement the \$125.00 price is discounted to \$25.00.
- 3 Based on Usage Allowance.
- 4 The activation fee is waived with a one year agreement.

BASIC SERVICE, EXPANDED BASIC SERVICE TIER AND DIGITAL TV PACKAGE CHANNEL LINE-UP¹

Basic Service

- 2 WGBH-2 (PBS) Boston
- 3 WFSB-3 (CBS)/HD Channel 703³
Hartford
- 4 WVIT-30 (NBC)/HD Channel 704³
New Britain
- 5 QVC
- 6 ION (WHPX-26)/HD Channel 706³
- 7 WCTX-59 (MyTV)
New Haven/HD Channel 709³
- 8 WTNH-8 (ABC)/HD Channel 708³
New Haven
- 9 WTIC-61 (FOX)/HD Channel 761³
Hartford
- 10 WJAR-10 (NBC) Providence
- 11 WCCT-TV (CW)/HD Channel 720³
Waterbury
- 12 Educational Access
- 13 CPTV (PBS)/HD Channel 702³
- 14 Public Access
- 15 C-SPAN
- 16 WCVB-5 (ABC) Boston
- 17 WPRI-12 (CBS) Providence
- 18 WUVN-18 (UNI) Hartford/
HD Channel 705³
- 89 ShopNBC²
- 97 Government Access/CTN
- 99 HSN
- 100 TV Guide Network²
- 110 NECN²
- 112 Trinity Broadcasting Network²
- 183 ShopNBC²
- 187 CTSN³
- 192 Leased Access²
- 259 WEDH-Create²
- 261 WVIT-DTSPT²

- 262 WVIT-DT Weather Plus²
- 263 WUTH (Telefutura)²
- 264 Eyewitness News Now²
- 265 WCCT This²
- 291 EWTN²

Expanded Basic Service Tier

- 23 Discovery Channel
- 24 Spike TV
- 25 USA Network
- 26 Lifetime
- 27 Bravo
- 28 VERSUS
- 29 ESPN
- 30 ESPN2
- 31 A&E
- 32 Animal Planet
- 33 The Learning Channel
- 34 MTV
- 35 History
- 36 YES
- 37 TBS
- 38 CNN
- 39 TNT
- 40 The Weather Channel
- 41 ABC Family Channel
- 42 NESN
- 43 Fox News Channel
- 44 MSNBC
- 45 FX
- 46 SNY
- 47 Food Network
- 48 Home & Garden TV
- 49 Nickelodeon
- 50 Disney Channel
- 52 EWTN

- 53 AMC
- 54 E! Entertainment TV
- 55 VH1
- 56 Comedy Central
- 57 TV Land
- 58 Syfy
- 59 CNN Headline News
- 60 Comcast SportsNet
- 61 Travel Channel
- 62 CNBC
- 63 Cartoon Network
- 65 Turner Classic Movies

- 25 USA Network
- 26 Lifetime
- 31 A&E
- 32 Animal Planet
- 35 History
- 38 CNN
- 40 The Weather Channel
- 47 Food Network
- 50 Disney Channel
- 53 AMC
- 54 E! Entertainment TV
- 56 Comedy Central
- 165 Hallmark
- 166 truTV
- 186 C-SPAN2

Family Tier⁴ (Includes Basic Service)

- 15 C-SPAN
- 40 The Weather Channel
- 47 Food Network
- 48 Home & Garden TV
- 49 Nickelodeon
- 50 Disney Channel
- 59 CNN Headline News
- 101 The Hub
- 102 The Science Channel
- 112 TBN
- 117 Disney XD
- 120 National Geographic Channel
- 133 Do-It-Yourself Network
- 151 PBS Kids Sprout
- 152 TeenNick
- 186 C-SPAN2

Digital Starter (Includes Basic Service and Expanded Basic Service Tier)

- 119 style.
- 121 The Golf Channel
- 138 Jewelry TV by ACN
- 141 Oxygen
- 156 Jewelry TV by ACN
- 163 Lifetime Movie Network
- 165 Hallmark
- 166 truTV
- 186 C-SPAN2

Digital Economy⁵ (Includes Basic Service)

- 15 C-SPAN
- 23 Discovery Channel
- 24 Spike TV

- 1 Some restrictions apply. Not all programming is available in all areas. Digital capable equipment is required to receive Digital TV channels. Additional equipment fees may apply.
- 2 Available in all digital format. Digital capable equipment is required. Channels subject to availability.
- 3 High-definition (HD) channels, including local signals, are subject to availability. A high-definition (HD) television set (not provided) and HD capable equipment is required.
- 4 Family Tier requires a digital set-top box and remote control, or a CableCARD. Music Choice[®] and On Demand are not available with the Family Tier. Family Tier

can not be combined with any other XFINITY TV Package. Premium channels are available at an additional cost.

- 5 Digital Economy includes a digital set-top box and remote control, or a CableCARD on the primary outlet. A Digital Additional Outlet Service Charge may be applicable for additional outlets. If you wish to upgrade to High-Definition, the HD Technology Fee is applicable. Not all HD channels are available in all areas with Digital Economy.

DIGITAL PACKAGE CHANNEL LINE-UP ¹ (continued)

Digital Preferred

- 1 On Demand
- 101 The Hub
- 102 The Science Channel
- 103 Planet Green
- 104 Investigation Discovery
- 105 Discovery Health Channel
- 106 Fox Business News
- 107 Current TV
- 108 GSN
- 109 BBC America
- 111 fuse
- 113 Halogen TV
- 114 Hallmark Movie Channel
- 115 The Biography Channel
- 116 History International
- 117 Disney XD
- 118 SoapNet
- 120 National Geographic Channel
- 123 ESPNNews
- 125 NHL Network
- 126 The Military Channel
- 128 Bloomberg Television
- 129 G4
- 130 FITV
- 132 The Sportsman Channel
- 133 Do-It-Yourself Network
- 134 Cooking Channel
- 135 gmc
- 137 MTV2
- 139 MTV Jams
- 140 Women's Entertainment
- 143 CMT Pure Country
- 144 VH1 Classic
- 145 Nat Geo WILD
- 147 Independent Film Channel
- 148 Nick Jr.
- 149 GAC
- 150 TV One
- 151 PBS Kids Sprout
- 152 TeenNick
- 153 Nick Too
- 154 Nicktoons
- 155 VH1 Soul
- 158 The Word Network
- 159 RLTV
- 160 MTV Hits
- 161 LOGO
- 162 Tr3s
- 164 Sundance Channel

- 167 Ovation
- 168 Centric
- 170 MLB Network
- 177 NFL Network
- 178 ESPN
- 182 CTN
- 190 C-SPAN3
- 200 movieplex ¹⁰
- 199 On Demand
- 235 Flix
- 248 Encore
- 250 Encore Love
- 252 Encore Westerns
- 254 Encore Mystery
- 256 retroplex
- 258 Encore Action
- 260 Indieplex
- 282 Mun2
- 295 Daystar
- 508 NBA TV

Sports Entertainment Pack

- 122 Speed Channel
- 123 ESPNNews
- 124 ESPN Classic
- 125 NHL Network
- 127 Outdoor Channel
- 131 Fox Soccer Channel
- 146 Fox Movie Channel
- 168 Centric
- 170 MLB Network
- 171 FCS Atlantic
- 172 FCS Central
- 173 FCS Pacific
- 174 Big Ten Network
- 175 CBS College Sports Network
- 176 Tennis Channel
- 177 NFL Network
- 178 ESPN
- 291 NFL RedZone
- 508 NBA TV

Music Choice^{® 4}

401-446 Channel information available on musicchoice.com

Pay-Per-View

- 300 PPV Info
- 301-303 PPV
- 304 PPV HD
- 342 TEN
- 343 VAVOOM
- 346 Penthouse TV
- 501-506 ESPN PPV Game Plan, Full Court

Sports Pay-Per-View

- 515-519 MLS Soccer

Digital Premium

- 201 HBO
- 202 HBO2
- 203 HBO Signature
- 204 HBO Family
- 213 Cinemax
- 214 MoreMax
- 221 Showtime
- 222 Showtime 2
- 223 Showtime Showcase
- 224 Showtime Extreme
- 231 The Movie Channel
- 232 TMC Xtra
- 235 Flix
- 241 Starz
- 243 Starz Edge
- 340 Playboy Subscription ⁸

High-Definition Programming ²

Channels 701-786

Available Broadcasters ³

ABC CBS CW FOX MyTV NBC PBS

Additional HD Networks:

- 701 QVC HD ³
- 706 ION HD ³
- 711 Fox News HD ⁴
- 712 Fox Business HD ⁵
- 713 CNBC HD ⁴
- 722 Nickelodeon HD ⁴
- 723 Spike TV HD ⁴
- 724 Lifetime HD ⁴

- 726 FX HD ⁴
- 729 Encore HD ⁵
- 731 Showtime 2 HD ⁷
- 734 TMC HD ⁷
- 750 HBO HD ⁷
- 751 Showtime HD ⁷
- 752 Starz HD ⁷
- 753 Cinemax HD ⁷
- 754 AMC HD ^{4,9}
- 755 Syfy HD ⁴
- 756 Animal Planet HD ^{4,9}
- 757 Discovery HD ^{4,9}
- 758 National Geographic HD ⁵
- 759 A&E HD ⁴
- 760 History HD ^{4,9}
- 762 HGTV HD ⁴
- 763 USA HD ^{4,9}
- 764 TNT HD ⁴
- 765 CNN HD ^{4,9}
- 766 TBS HD ⁴
- 767 Palladia ⁴
- 768 Universal HD ⁴
- 769 Food Network HD ^{4,9}
- 770 Golf HD ⁴
- 771 YES HD ⁴
- 772 ESPN HD ⁴
- 773 NESN HD ⁴
- 774 VERSUS HD ⁴
- 775 MLB Network HD ⁶
- 776 HD Theater ⁴
- 777 NFL Network HD ⁵
- 778 ESPN2 HD ⁴
- 779 Comcast SportsNet HD ⁴
- 780 Disney HD ^{4,9}
- 781 ABC Family HD ⁴
- 782 Science Channel HD ⁵
- 783 TLC HD ⁴
- 784 Bravo HD ⁴
- 785 NFL RedZone HD ⁶
- 786 SNY HD ⁴

International Channels ¹¹

- 270 CTI Zhong Tian
- 271 RTN
- 272 SPT
- 273 TV Globo
- 274 TV Polonia
- 288 Zee TV
- 289 ART (Arabic)
- 290 Rai Italia

1 Some restrictions apply. Not all programming is available in all areas. Digital capable equipment is required to receive Digital TV channels. Additional equipment fees may apply.
 2 High-definition capable equipment is required to receive high-definition channels.
 3 High-definition (HD) local broadcast signals are included with Basic Service subscription. See Basic and Expanded Basic channel line-up for channel numbers and availability.
 4 A minimum level of Digital Starter is required to receive these channels.
 5 A minimum level of Digital Preferred service is required to receive these channels.
 6 A subscription to Sports Entertainment Pack is required to receive these channels.

7 A subscription to the appropriate Digital Premium Pack is required to receive these channels.
 8 A subscription to Playboy Channel digital service is required to receive this channel.
 9 These channels are also available with a subscription to Digital Economy. Not all HD channels are available in all areas with Digital Economy.
 10 Only available with a subscription to Digital Preferred or one of the following XF Triple Play bundles: Starter XF; Preferred XF; HD Preferred XF; HD Preferred Plus XF and HD Premier XF. Not available with the Digital Starter service level.
 11 Available for individual purchase only.